Completing an Application for Financial Assistance

Starting or Continuing An Application

- Starting a New Application
- Continuing an Application Previously Started

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- Applicant Questions
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- Correspondence Mailing Address
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- Insurance Information
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Report and Submission

Completing an Application for Financial Assistance

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• Starting a New Application

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At the Home Page, you will see the menu options shown below. If you click on **Applications**, the submenu item **Create New Application** will appear.



If you click **Create New Application**, a new application will be opened for you to begin. Only the top of the first screen is displayed here.



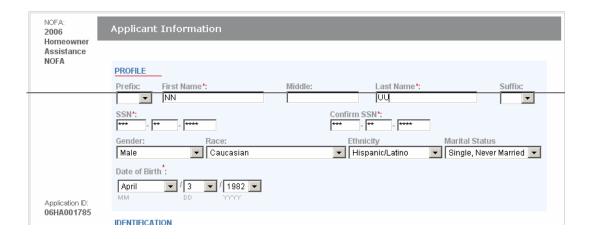
Continue Completion of an Existing Application

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If you have started an application, you will see the following information at the Home Page. In this example, the user has started two applications and has already started an application. The application ID (06HA001785) is a link. If you click on the link you will be taken to the application.



As you work on your application, the application ID is displayed on the left side of each screen. If you need help with your application, the help desk will need that number to assist you.



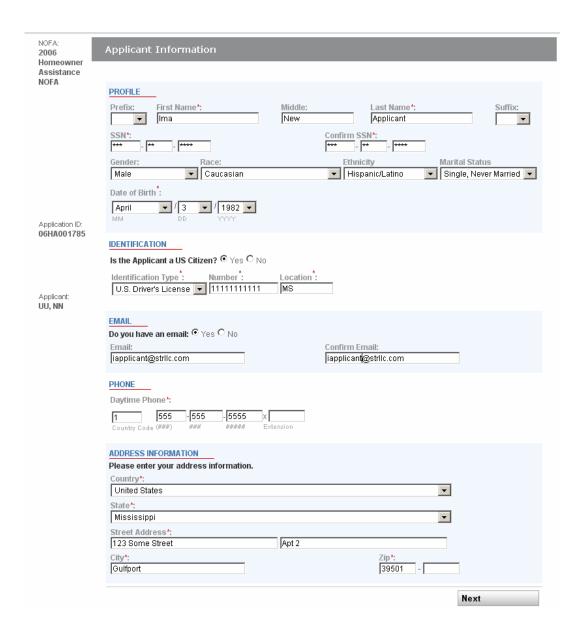
Step 1: Applicant Information

Applicant Information

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The Applicant Information page retrieves information entered when you registered for an account. You should check the pre-filled information and complete the sections that have not yet been completed before clicking **Next**. Information that is required is indicated by an asterisk (*) to the right of the label for the data element. If you receive a message that required information has not been provided, provide that information and click **Next**.

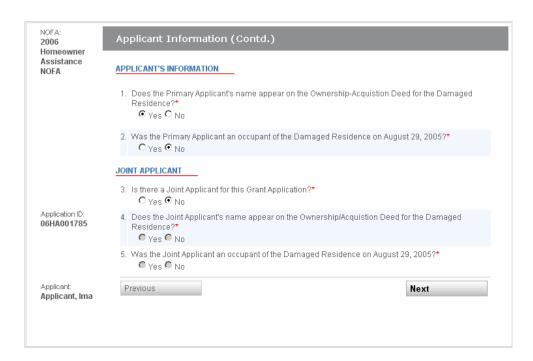
- You are required to respond to the questions about gender, race, ethnicity and marital status. You
 responses are for information and reporting purposes only and will not affect your eligibility for
 receipt of funds under this financial assistance program. For each of the questions Gender, Race,
 Ethnicity, and Marital Status, there is an option to Decline to Answer.
- For Identification, you must provide a picture ID with a number. The cell labeled Location will be used to record the Issuing Authority of your ID, e.g., MS or USA.



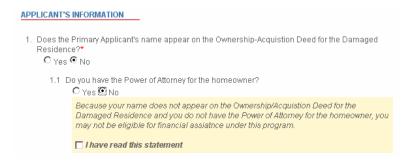
Applicant Questions

Top ↑

The next page of the application asks some questions about the Applicant and the Joint Applicant. Each question should be answered. If you respond YES to question #3, you will be required to answer questions #4 and 5.

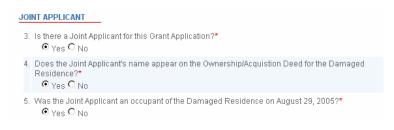


If you are not a homeowner (your name does not appear on the Ownership/Acquisition Deed of the Damaged Residence), you will be asked whether you have a Power of Attorney for the homeowner. If the response to that question is no, you will be asked to acknowledge the statement in orange below.



As you progress through the application, it is important that you correctly answer the questions about ownership and occupancy because your responses will be used later in the application.

If you indicated is a joint applicant (as shown below), you will be taken to the joint applicant information page when you click **Next**.

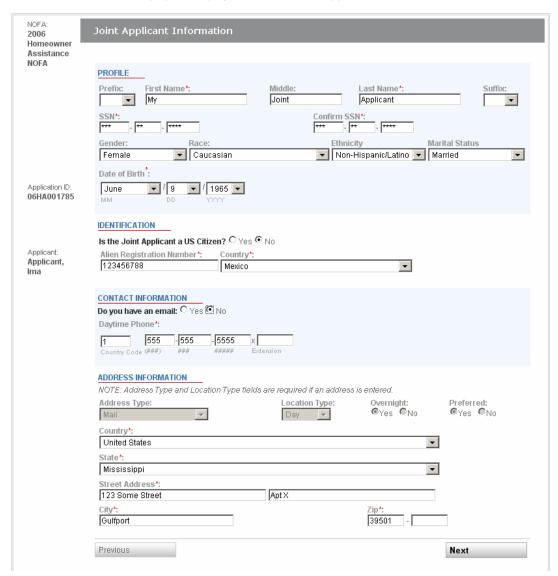


Joint Applicant Information

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On the Joint Applicant Information page you will be asked to provide information for the joint applicant that is very similar to the information provided about yourself as the applicant. A completed page is shown below

- On this page, we have displayed a joint applicant who is not a US citizen, hence the requirement to provide information about the country of origin and the Alien Registration Number.
- We have also displayed the page where the Joint Applicant does not have an email address.

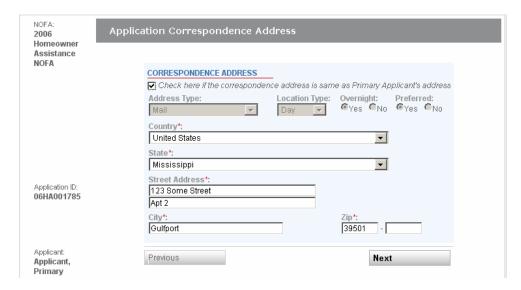


When you have provided all of the required information, click **Next** to go the page where the Correspondence Mailing Address will be displayed.

Correspondence Mailing Address

Top ↑

On the Correspondence Mailing Address page, you can click the checkbox if you want the correspondence to be sent to the mailing address of the applicant. If you want the correspondence to go to a different address, use this screen to enter that address.

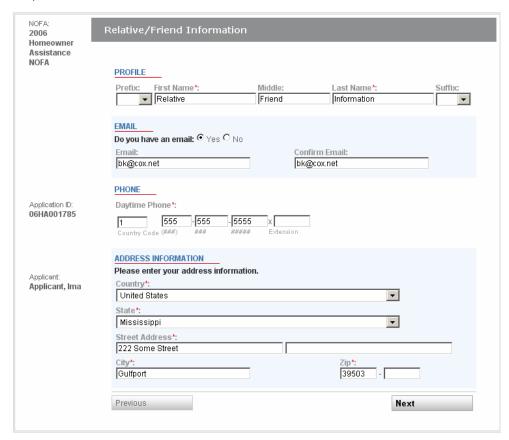


When you click **Next**, you will be taken to the page where you will be asked to provide information about a relative or friend who can be contacted in case we are unable to contact you directly.

Relative/Friend Information

Top ↑

This page is used to provide information about a relative or friend who can be contacted in case we are unable to contact you directly. The person does not have to have an email address, but they must have a telephone number.



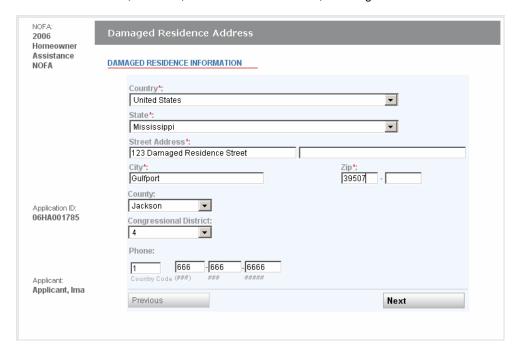
When you click **Next**, you will have completed Step 1 of the application. You will be taken to the page where you will provide the address of the Damaged Residence.

Step 2: Damaged Residence Information

• Damaged Residence Address

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On this page, you will be asked to enter the address of the Damaged Residence. Unlike the other addresses in this application, you must provide both the County and Congressional District of the Damaged Residence. For those in Jackson, Hancock, Harrison and Pearl River, the congressional district is 4.



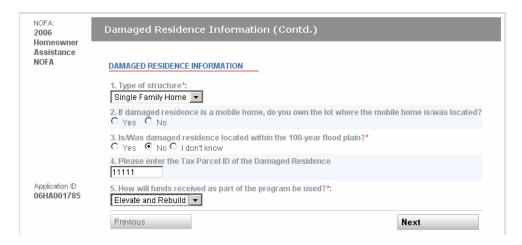
When you click Next, you will be taken to the Damaged Residence Questions page.

Damaged Residence Questions

Top ↑

On this page, you are asked to respond to five questions.

• Question #2 is only required if you respond with Mobile Home to question #1.

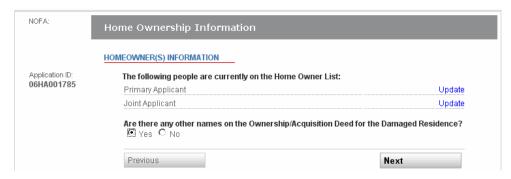


When you click **Next**, you will be taken to the Homeowner Information page.

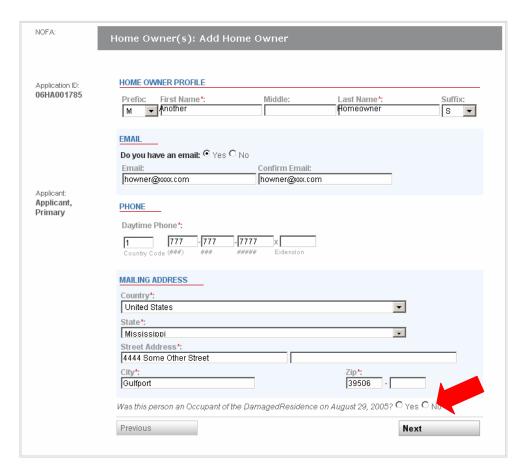
Additional Homeowner Information

Top ↑

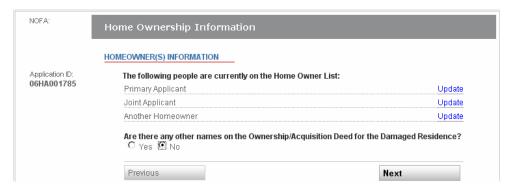
When you arrive at this page for the first time, it will display the names of the Applicant and Joint Applicant if you said that their names were on the deed on the <u>Applicant Questions</u> page



You can add additional homeowners here by selecting **Yes** and clicking **Next**. When a homeowner is added to the page below, do not forget to answer the question at the bottom of the page about Occupancy before clicking **Next**.



When you click **Next**, you will be taken back to the Homeowner Information page where you can continue to add additional names on the deed or you can select No for additional homeowners. At that point, you will be taken to the Damage Estimate Information page when you click **Next**,



Damage Estimate Information

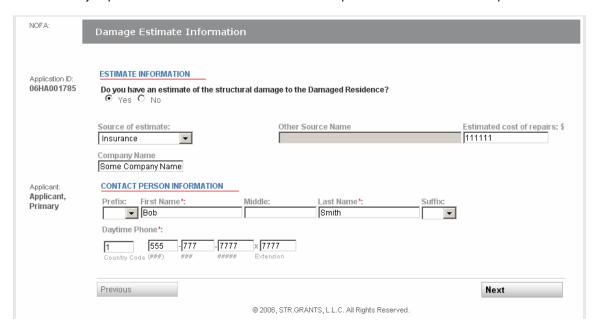
Top ↑

When you arrive at this page for the first time, it will display the screen below. If you do have an estimate of the structural damage to the Damaged Residence, enter the information that you have.

 The source of estimate is a list from which you can select the source. If you select other, use the Other Source Name box to provide the name of your source.



• The name of the company that provided the estimate is option as is the information about the contact person. However, if you provide information about the contact person, it is recommended that you provide both First and Last Name and a telephone number of the contact person.



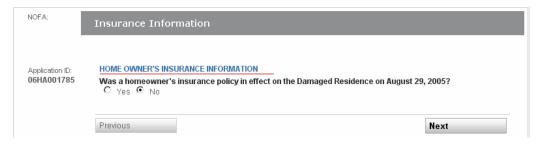
When you have completed this page, click **Next**. You have completed Step 2 of the application.

Step 3: Insurance Information

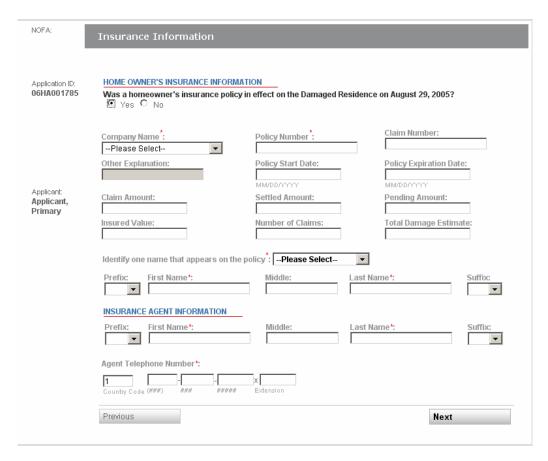
Insurance Information

Top ↑

When you arrive at the insurance information or if you have clicked NO to the question previously, you will see the page below



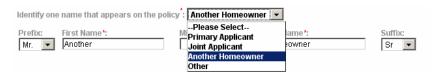
If you click Yes to the question, the page will expand and display the information that can be provided



You must select a **Company Name** from the list provided. If the insurer is not listed, select **Other**. If you select **Other**, you must provide a company name in the box labeled **Other Explanation**

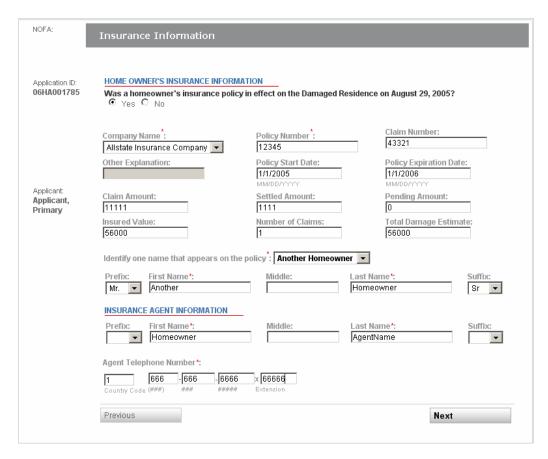


- You must provide a Policy Number.
- Although not required, providing the claim number may speed processing of your application.
- You must identify on name that appears on the policy. The list contains all those who you indicated were names on the deed. When you select a name from the list, the name information will be automatically entered. If none of the people listed are on the policy, select **Other** and provide the name information.



 If you provide information about your insurance agent, please provide first and last name and telephone number.

When you have completed the information about homeowners information as shown below, click Next.



You will be asked the same questions about Wind Insurance.



When you click next, you will be asked the same information about Flood Insurance.



When you click **Next**, you will be taken to a page to ask if you are involved in litigation with your Insurance Company.

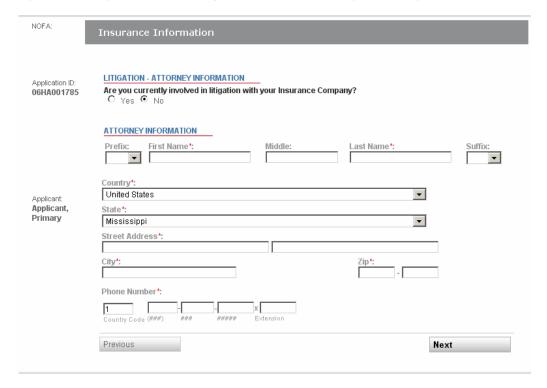
· Litigation Information

Top ↑

When you arrive at this page, you will be asked if you are involved in litigation with your Insurance Company. If you answer no, no more information is required.

NOFA:	Insurance Information	
Application ID: 06HA001785	LITIGATION - ATTORNEY INFORMATION Are you currently involved in litigation with your Insurance Company? C Yes No	
	Previous	Next

If you click Yes, you will be asked to provide information about your attorney.



When you click **Next**, you have completed Step 3 of the application.

Step 4: Lien Information

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When you arrive at the Lien Information Page, you will see the page below. Answer the first question on the page.

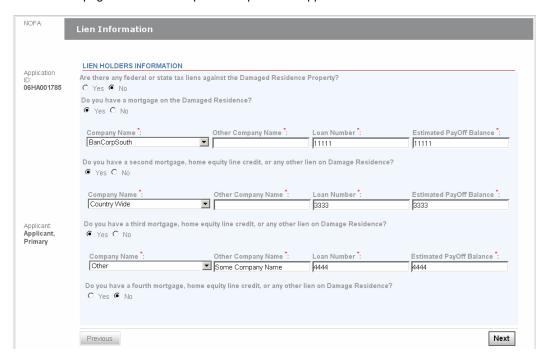


If there is a mortgage on the Damaged Property, click Yes to the second question. The screen below will be displayed. Provide the name of the lien holder, the loan number and the estimated payoff balance.

• If the mortgage company is not listed, select Other and provide the Other Company Name.



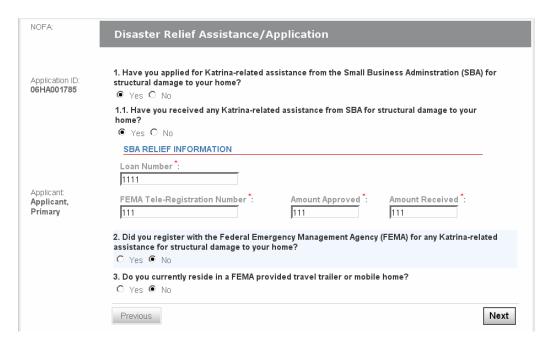
Continue to respond Yes or No to the questions about Liens on the Damaged Residence. At the point that you respond NO, no additional information is required and you can click **Next** to go to the **Disaster Relief Information** page. You have completed Step 4 of the application.



Step 5: Disaster Relief Information

Top ↑

On this page, you are asked to respond to questions about SBA and FEMA disaster relief assistance for which you may have already applied. Show below is the page when an application has been made to the SBA for assistance. Proved the information requested.



Similar information is required in question #2 if you have applied to FEMA for assistance.

Respond to question #3 and click **Next**. You have completed Step 5 of the application. You will be taken to the Current Household Information page.

Step 6: Current Household Information

Top 1

On this page, you will be asked to provide information about your projected 2006 household income and information about the members of your household.

- Enter your projected 2006 annual gross income
- Select one of the name from the list as the head of household for the remaining questions on the page
- Click the Self check box if the person selected about was an occupant of the Damaged Residence on August 29, 2005.
- Click the Spouse check box if the spouse of person selected about was an occupant of the Damaged Residence on August 29, 2005. If clicked, provide name and date of birth information as shown below.
- Answer question 2B about the number of dependent children in the current household.
- Answer question 2C about the number of other dependents in the current household
- Then, click Next.

NOFA:	Household Information			
Application ID: 06HA001785	HOUSEHOLD INCOME 1. What is your projected 2006 gross total household income?	10000		
	HOUSEHOLD MEMBERS 2. Please provide information about the CURRENT household of ONE of the occupants of the Damaged Property on August 29, 2005.			
	2(a). Please select the occupant*: ✓ Self ✓ Spouse	Primary Applicant T		
Applicant Applicant, Primary	Spouse Full Name SSS Prefix First Name* Middle Name Date of Birth*:	SSSS Last Name* Suffix		
	April	1		
	household?* 2(c). How many other dependents are part of the CURRENT household?*			
	Previous	Next		

If you indicated that there were dependent children, you will be taken to the screen below. Provide the required information for each dependent child.



Then, click **Next**. You have completed Step 6 of the application. If you are completing the application at home, this is as far as you can go. The next three steps must be completed at one of the Service Centers.

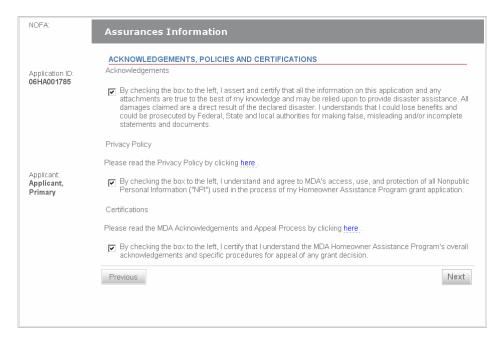
At the next page, the service center staff will enter the necessary codes to complete the application.

NOFA:	Service Center and Staff Codes	
Application ID: 06HA001785	A Service Center Staff MUST fill in the following information and validate it before you can proceed to the next step. Enter your personal ID*: Enter the current service center code*: Previous Next	

Step 7: Certifications

Top ↑

At this page, the applicant will be asked to complete the Acknowledgements, the Privacy Policy, and the Certifications as shown below. These are completed by clicking the checkbox after reading the appropriate statements.

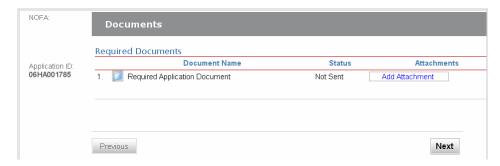


When the checkboxes are checked, the **Next** button is enabled and the applicant can proceed to the next page by clicking **Next**.

Step 8: Document Requirements

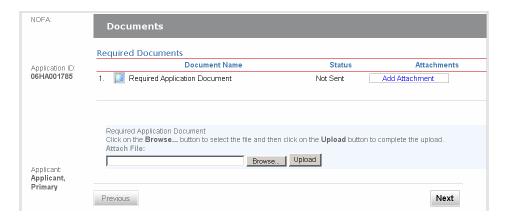
Top 1

When you arrive at this page, you will be asked to attach the file that was created for you when you arrived at the service center.

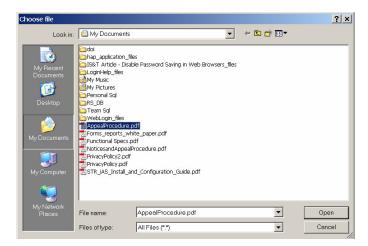


To attach that file.

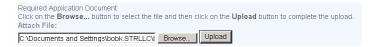
Click Add Attachment.



• Click browse to browse the local machine and find the file to be attached.



- When the file is located, click **Open**.
- Click Upload.



Repeat the process until all files are attached. The screen will look like the screen below

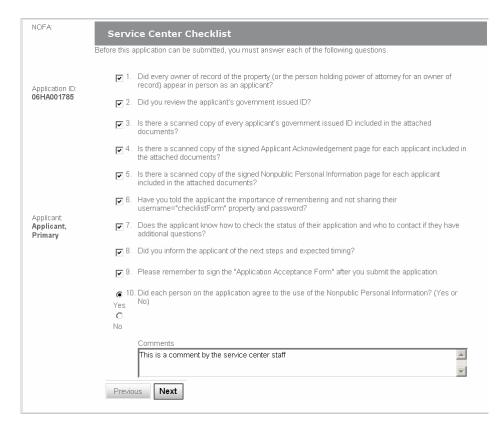


When all attachments have been added, click Next. You have completed Step 8 of the application process.

Step 9: Service Center Checklist

Top ↑

This screen is for the use of the Service Center staff as a checklist to ensure that all actions have been taken.



Report

When Next is clicked, you will see a report showing the information that has been provided. A section of the report is shown here



At the bottom of the report, you will be able to submit the application by clicking **Submit Application**. You can also go back into the application and edit information by clicking **Previous**.



Once you click Submit Application, you